



SUMMER CAMPS – PAYMENT PLANS TERMS

Activ Camps Ltd offers payment plans to assist families in spreading the cost of Summer Camp bookings. Participation in a payment plan is subject to the following terms and conditions.

1. Eligibility

To qualify for a payment plan, a minimum of 10 days per child must be booked at the time of application.

All payment plans must be requested and agreed upon via email by contacting us at info@activcamps.com.

2. Instalment Structure

The total booking value will be divided into equal monthly instalments, agreed in advance and confirmed in writing via email.

All instalments must be scheduled so that the full balance is paid no later than the child's first day of attendance.

Payments are due on the 1st day of each calendar month.

Example

If a booking totalling £500.00 is made on 3 March for July and August dates, the instalment schedule would be:

- 1 April – £125.00
- 1 May – £125.00
- 1 June – £125.00
- 1 July – £125.00

3. Accepted Payment Methods

Payment may be made via:

- Bank transfer
- Pre-arranged Childcare Vouchers
- Tax-Free Childcare payments



The agreed method of payment must be confirmed in writing as part of the payment plan agreement.

Bank details:

HSBC – Richmond Branch
Activ Camps Ltd
Sort Code: 40-38-18
Account Number: 22037327

Alternatively, payments may be made by telephone on 07896 546 067.

Failure to adhere to an agreed payment schedule may result in cancellation of the booking or a requirement for immediate payment of the outstanding balance in full.

4. Missed Payments

If an instalment is not received on the due date and no communication is received within seven (7) days, or if the booking start date is reached without full payment having been made, the following will apply:

- The payment plan will be terminated immediately.
- Any unpaid future camp dates may be cancelled.
- Any monies already paid will be subject to Activ Camps Ltd's standard Cancellation Policy.

5. Refunds, Amendments and Cancellations

All bookings made under a Summer Camp Payment Plan remain subject to Activ Camps Ltd's standard Terms of Business.

Participation in a payment plan does not modify, replace, or override our cancellation, amendment, transfer, or refund policies.

Payments made under a payment plan are not automatically refundable. Any refund, credit, amendment, or cancellation request will be assessed strictly in accordance with our standard Terms of Business in force at the time of booking.

If a payment plan is cancelled by either the customer or Activ Camps Ltd due to missed payments or breach of these terms, any applicable refund will be determined in line with our standard Terms of Business.



6. Resolution Process

We recognise that unforeseen circumstances may arise. If you anticipate difficulty in making a payment, you must contact us promptly in writing. We may, at our discretion, agree to revised payment arrangements.

Failure to bring payments up to date within an agreed timeframe may result in termination of the payment plan.

7. Future Booking Restrictions

Where a payment plan is terminated due to non-compliance, Activ Camps Ltd reserves the right to withdraw the option of instalment payments for future bookings. In such cases, all future bookings must be paid in full at the time of reservation.

8. Changes to Payment Arrangements

Any request to amend an agreed payment plan must be submitted in writing to info@activcamps.com and will be considered at our discretion.

Until written confirmation of any amendment is provided, the original payment agreement remains in full force and effect.